



# Ministry of Rural Development and Local Government

## **JOB DESCRIPTION** **CONTRACTUAL POSITION**

### **JOB TITLE: BUSINESS OPERATIONS ASSISTANT I (IHRIS)**

The incumbent is required to perform a variety of clerical/secretarial and administrative support duties of limited complexity. Work involves assisting in the planning and management of meetings; opening, sorting and routing of mail; maintaining records and files; performing routine accounting duties and generating a wide variety of documents utilising appropriate software. Depending on assignment, the incumbent may be required to perform some or the full range of the duties of this position.

#### **REPORTS TO:**

Business Operations Assistant II or designated officer

#### **SUPERVISION GIVEN TO:**

Staff as required

#### **DUTIES AND RESPONSIBILITIES:**

- Assists in the planning and management of meetings, workshops and conferences :
  - prepares agendas;
  - issues meeting invitations;
  - takes meeting notes;
  - distributes minutes to participants; and
  - undertakes relevant follow-up action, as directed
- Assists in the coordination of travel arrangements by preparing costings, obtaining quotes from travel agencies and performing other related tasks.
- Maintains file register and filing system in keeping with established systems and procedures.
- Receives, records, sorts and routes incoming and outgoing correspondence and other documents.
- Composes and issues routine correspondence; also prepares drafts of more complex correspondence and reports of meetings, conferences etc. as directed.
- Orders, issues, and maintains inventory of supplies and equipment.
- Assists in the preparation of timesheets and paysheets, vouchers, invoices and requisitions; posts entries in journals and ledgers and other routine accounting duties.
- Files memoranda, letters, reports and other documents.
- Generates a wide variety of documents such as letters, memoranda, minutes, reports, and spreadsheets utilizing appropriate software.
- Attends to queries and ascertains the business of callers and visitors and guides them accordingly.
- Operates standard office equipment such as photocopiers, scanners, facsimile machines and binders.
- Assists in the preparation of budgetary and expenditure statement by collecting and inputting relevant data as directed.
- Undertakes basic information gathering, as directed, and compiles data for entry; enters and/ or verifies data.
- Performs other related duties as assigned.

## KNOWLEDGE, SKILLS AND ABILITIES

### KNOWLEDGE:

- Knowledge of modern office practices and procedures.
- Some knowledge of relevant Public Service rules, regulations, instructions and procedures.

### SKILLS AND ABILITIES:

- Proficiency in the use of Microsoft Office Suite.
- Skill in the use of personal computers.
- Ability to use e-Government technology platforms.
- Ability to use the internet for research purposes.
- Ability to compose and prepare documents such as letters, memoranda, minutes and reports.
- Ability to learn assigned tasks of limited complexity and variety readily.
- Ability to make arithmetical computations.
- Ability to use a computer and other standard office machines such as photocopiers, scanners and facsimile machines.
- Ability to communicate effectively, both orally and in writing.
- Ability to work as part of a team
- Ability to establish and maintain effective working relationships with colleagues and the public.
- Ability to use initiative to find solutions for simple work related issues.

## MINIMUM EXPERIENCE AND TRAINING, SPECIAL REQUIREMENT

- Five (5) CXC/GCE O Level passes including English Language and Mathematics.
- Experience in the following PeopleSoft modules:
  - Administer Workforce
  - Recruit Workforce
  - Base Benefits
  - Health and Safety
  - Performance Management
  - Labour Relations
  - Training Administration